

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte

Provider Contact Name: Cynthia Cehman

Provider Contact Phone: 707-407-4134

Provider Contact Email: cgehman@lsnc.net

Total Unduplicated Client Count for Quarter: 68

Total Cases Closed in Quarter: 70

Total Units of Service for Quarter (Unit=1 Hour): 275

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	23
65-74:	35
75-84:	9
85+:	1
Client Declined to Provide Information:	0
Total:	68

#### CLIENT GENDER

Male:	26
Female:	42
Client Declined to Provide Information:	0
Total:	68

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	55
Homebound:	0
Lives Alone:	49
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	0
Rural:	50
Greatest Economic Need (Minority):	8
Greatest Economic Need (Non-Minority):	43
Greatest Economic Need (Minority Status Unknown):	1

#### CLIENT ETHNICITY

Hispanic/Latino:	1
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	55
African American:	1
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	2
Total:	68

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## Provider Level Quarterly Report

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Quarter: 4

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name:

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County(ies): Humboldt and Del Norte

Provider Contact Name: Cynthia Cehman

Provider Contact Phone: 707-407-4134

Provider Contact Email: cgehman@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

5

0

0

A2. Contracts/Warranties:

1

2

0

0

A3. Other Consumer/Finance:

2

1

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

3

1

3

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

39

29

2

1

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

1

1

0

0

#### INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

5

5

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

1

0

0

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County(ies): Humboldt and Del Norte

Provider Contact Name: Cynthia Cehman

Provider Contact Phone: 707-407-4134

Provider Contact Email: cgehman@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	11	5	0
H2. Advance Health Care Directives (AHCD):	0	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 74

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
59	10	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 260

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
06/16/17	DN Senior Ctr	Presentation on Service Animals	Seniors	40	6.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/04/17	HSRC	Elder Law	Seniors	3	1.5
4/18/17	LSNO	Civil Clinic	Seniors	1	0.5
5/2/17	HSRC	Elder Law	Seniors	5	3
5/16/17	LSNC	Civil	Seniors	1	0.9

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AAA Contact Email:

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County(ies): Humboldt and Del Norte

Provider Contact Name: Cynthia Cehman

Provider Contact Phone: 707-407-4134

Provider Contact Email: cgehman@lsnc.net

5/23/17	LSNC	Bankruptcy	Seniors	1	0.5
6/13/17	LSNC	Family	Seniors	1	1
6/20/17	LSNC	Civil Clinic	Seniors	1	0.5
6/27/17	LSNC	B/R Clinic	Seniors	1	0.4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledford

AAA Contact Phone: 530-842-1687

AAA Contact Email: tabitha@psa2.org

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou, Tri

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530 646-4079

Provider Contact Email: ccobbaert@lsnc.net

Total Unduplicated Client Count for Quarter: 112

Total Cases Closed in Quarter: 116

Total Units of Service for Quarter (Unit=1 Hour): 559

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	33
65-74:	42
75-84:	29
85+:	8
Client Declined to Provide Information:	0
<b>Total:</b>	<b>112</b>

#### CLIENT GENDER

Male:	39
Female:	73
Client Declined to Provide Information:	0
<b>Total:</b>	<b>112</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	70
Homebound:	4
Lives Alone:	64
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	0
Rural:	100
Greatest Economic Need (Minority):	8
Greatest Economic Need (Non-Minority):	78
Greatest Economic Need (Minority Status Unknown):	2

#### CLIENT ETHNICITY

Hispanic/Latino:	0
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	100
African American:	0
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	3
<b>Total:</b>	<b>112</b>

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PSA: 2

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AAA Contact Name: Tabitha Ledford

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County(ies): Lassen, Modoc, Shasta, Siskiyou, Tri

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### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

1

0

1

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

12

4

8

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

1

0

1

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

46

34

8

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

16

12

2

0

E3. Other Housing:

0

0

0

0

#### INCOME MAINTENANCE

F1. Social Security:

1

0

1

0

F2. Supplemental Security Income (SSI):

6

6

1

0

F3. Pensions/Retiree Benefits:

1

1

0

0

F4. Other Income Maintenance:

4

3

0

0

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Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530 646-4079

Provider Contact Email: ccobbaert@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	2	1	1

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	29	27	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 122

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
91	23	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 547

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
04/19/2017	Roderick Senior Ctr	Presentation on Legal Services and Individual meetings	Seniors	37	5
5/30/2017	Shasta Co Family Law Facilitator	Presentation on services offered to Seniors	Staff	5	1
6/4/17	Roderick Senior Ctr	Presentation on Legal Services and Individual Meetings	Seniors	43	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5631

AAA Contact Email: mneumann@scuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner, Barbara Segal

Provider Contact Phone: 530-345-9491

Provider Contact Email: jhaffner@lsnc.net, bsegal

Total Unduplicated Client Count for Quarter: 124

Total Cases Closed in Quarter: 99

Total Units of Service for Quarter (Unit=1 Hour): 731

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 34

65-74: 54

75-84: 23

85+: 13

Client Declined to Provide Information: 0

Total: 124

#### CLIENT GENDER

Male: 46

Female: 78

Client Declined to Provide Information: 0

Total: 124

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 76

Homebound: 0

Lives Alone: 64

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 71

Greatest Economic Need (Minority): 10

Greatest Economic Need (Non-Minority): 55

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 5

#### CLIENT RACE

Two or More Races: 2

Caucasian: 106

African American: 3

Native American/Native Alaskan: 8

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 5

Client Declined to Provide Information: 0

Total: 124



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Fiscal Year: 2016-2017

Quarter: 4

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5631

AAA Contact Email: mneumann@scuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner, Barbara Segal

Provider Contact Phone: 530-345-9491

Provider Contact Email: jhaffner@lsnc.net, bsegal

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

13

8

1

A2. Contracts/Warranties:

6

5

0

A3. Other Consumer/Finance:

2

3

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

B2. Other Employment:

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

C2. Conservatorship:

0

0

0

C3. Other Family:

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

9

6

2

D2. Medicare:

1

0

0

D3. Other Health/Community Based Care:

2

1

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

37

21

6

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

14

12

1

E3. Other Housing:

0

0

0

#### INCOME MAINTENANCE

F1. Social Security:

1

0

1

F2. Supplemental Security Income (SSI):

7

4

1

F3. Pensions/Retiree Benefits:

0

0

0

F4. Other Income Maintenance:

2

0

2

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PSA: 3

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AAA Contact Email: mneumann@scuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner, Barbara Segal

Provider Contact Phone: 530-345-9491

Provider Contact Email: jhaffner@lsnc.net, bsegal

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	1	0	1	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	7	1	0
H2. Advance Health Care Directives (AHCD):	6	1	5	0
H3. Financial Powers of Attorney:	6	2	4	0
H4. Other Miscellaneous:	2	1	1	0

TOTAL CASES OPENED IN QUARTER: 124

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
72	26	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 713

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/18/2017	Butte Co.	Child Abuse Prevention Council	All	19	1
4/26/2017	Glenn Co.	Outreach to Glenn Medical Ctr	Providers	4	1
4/26/2017	Plumas Co.	Outreach to senior services	Seniors and Providers	4	1.5
5/4/2017	Tehama Co.	Outreach to Tehama DSS	Providers	10	2
5/4/2017	Tehama Co.	Outreach to Ampla	Providers	2	1
5/17/2017	Butte Co.	Outreach to Iverson Center	All	20	1
5/17/2017	Butte Co.	Outreach to Northern Valley Indian Health	Providers	2	1
6/13/2017	Butte Co.	Hispanic Resource Council	Providers	15	2
6/28/2017	Butte Co.	Outreach to Catalyst Domestic Violence Services	Providers	22	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

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Provider Contact Email: jhaffner@lsnc.net, bsegal

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/18/17	Butte Co.	Presentation to Greater Chico Homeless Task Force	Providers	23	1
5/4/17	Butte Co.	Multidisciplinary Team Meeting	Providers	17	2
6/27/17	Butte Co.	Fair Housing Training	All	27	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Janeed Thorpe

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 191

Total Cases Closed in Quarter: 248

Total Units of Service for Quarter (Unit=1 Hour): 625

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	47
65-74:	89
75-84:	46
85+:	9
Client Declined to Provide Information:	0
Total:	191

#### CLIENT GENDER

Male:	66
Female:	125
Client Declined to Provide Information:	0
Total:	191

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	122
Homebound:	1
Lives Alone:	118
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	7
Rural:	1
Greatest Economic Need (Minority):	26
Greatest Economic Need (Non-Minority):	35
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	21
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	112
African American:	40
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	1
Filipino:	3
Japanese:	2
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	29
Client Declined to Provide Information:	0
Total:	191

# California Legal Services (Title III B)

## Provider Level Quarterly Report

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Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Janeed Thorpe

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

4

0

0

A2. Contracts/Warranties:

3

9

1

0

A3. Other Consumer/Finance:

7

12

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

3

1

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

5

9

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

5

5

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

1

0

0

D2. Medicare:

1

1

0

0

D3. Other Health/Community Based Care:

0

1

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

80

91

4

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

11

10

1

0

E3. Other Housing:

9

11

0

0

#### INCOME MAINTENANCE

F1. Social Security:

5

9

0

0

F2. Supplemental Security Income (SSI):

1

4

0

2

F3. Pensions/Retiree Benefits:

8

10

2

0

F4. Other Income Maintenance:

2

2

0

0

# California Legal Services (Title III B)

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Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Janeed Thorpe

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	14	0	0
G3. Other Individual Rights:	5	8	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	28	29	0	0
H2. Advance Health Care Directives (AHCD):	3	4	0	0
H3. Financial Powers of Attorney:	2	2	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 194

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
238	8	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 552

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/5/17	Elk Grove	Overview of LSNC & SLH Services at Camden Springs Senior Resources Fair	Seniors	45	3
4/13/17	Sacramento	Overview of LSNC & SLH Services at APS Resource Fair	Seniors	175	4.3
4/21/17	Carmichael	Overview of LSNC & SLH Services at Mission Oaks Health Fair	Seniors	100	5.5
4/25/17	Sacramento	Overview of LSNC & SLH Services at Hirman Johnson Health Fair	Youth & Families	500	4
4/27/17	Sacramento	Overview of LSNC & SLH Services at Care Partner Education Forum	Seniors & Families	100	4.5
4/29/17	Sacramento	Overview of LSNC & SLH Services at Kids Day Event	Families	200	6
5/5/17	Sacramento	Pension Project Overview at PAI networking reception	Attorneys	9	2.4

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Janeed Thorpe

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

5/11/17	State Capitol	Overview of LSNC Services at Senior Rally 2017	Seniors	100	4
5/13/17	Sacramento	Overview of LSNC Services at maple Neighborhood Center Wellness Fair	Families	30	4
5/18/17	Citrus Heights Community Ctr.	Overview of SLH Services at SOAR to Health Heights Senior Health Fair	Senior	73	4.9
5/31/17	Senior Center of Elk Grove	Overview of Services at 11th Annual Senior Day in the Park	Seniors	70	4.1
6/16/17	Stanford Settlement Senior Center	Overview of SLH Services at the 25th Annual Senior Health & Information Fair	Seniors	35	3.4
6/17/17	Elk Grove Regional Park	Overview of SLH Services at the 5th Annual Hometown Heroes BBQ & Resource Fair	Veterans & Families	20	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 56

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/19/17	Cordova Senior	CalFresh Presentation	Seniors	4	4.8
4/21/17	Sierra Health Foundation	Senior Issues Presentation	Seniors Companion Volunteers	35	4.2
4/28/17	ACC Senior Services	Pension Presentation	Seniors	6	2.2
5/8/17	Hart Senior Center	Medicare	Seniors	15	1.5
5/18/17	Cares Community Center	Medicare	Seniors	14	1.5
6/21/17	Cordova Senior	social Security	Seniors	9	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter: 92

Total Cases Closed in Quarter: 143

Total Units of Service for Quarter (Unit=1 Hour): 222

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 22

65-74: 42

75-84: 15

85+: 13

Client Declined to Provide Information: 0

Total: 92

#### CLIENT GENDER

Male: 38

Female: 54

Client Declined to Provide Information: 0

Total: 92

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 69

Homebound: 8

Lives Alone: 47

Institutionalized: 4

Suspected Victim of Elder Abuse/Exploitation: 5

Limited English: 10

Rural: 27

Greatest Economic Need (Minority): 27

Greatest Economic Need (Non-Minority): 39

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 23

#### CLIENT RACE

Two or More Races: 0

Caucasian: 55

African American: 6

Native American/Native Alaskan: 2

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 1

Korean: 0

Laotian: 0

Vietnamese: 2

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 26

Client Declined to Provide Information: 0

Total: 92



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

15

8

6

0

A2. Contracts/Warranties:

6

5

2

0

A3. Other Consumer/Finance:

7

2

3

0

#### EMPLOYMENT

B1. Discrimination:

2

1

0

0

B2. Other Employment:

3

3

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

5

4

1

1

D2. Medicare:

3

1

1

0

D3. Other Health/Community Based Care:

2

1

0

1

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

46

37

4

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

3

2

3

0

E3. Other Housing:

3

4

0

0

#### INCOME MAINTENANCE

F1. Social Security:

4

4

1

0

F2. Supplemental Security Income (SSI):

4

5

2

0

F3. Pensions/Retiree Benefits:

2

2

0

0

F4. Other Income Maintenance:

5

3

0

1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	1
G2. Elder Abuse/Neglect/Exploitation:	7	5	2	2
G3. Other Individual Rights:	3	3	1	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	8	2	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	6	3	4	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 139

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
104	32	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 222

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/19/17	Davis	Presentation to Aging Commission	Aging Commission members	10	1
5/5/17	West Sacramento	Tabling at West Sacramento Senior Resource Fair	Older Adults in West Sacramento	50	3
5/9/17	Davis	Tabling at Davis Senior Center Senior roundtable with Congressman Garamendi	Older adults in Davis	50	1.5
5/25/17	Woodland	Tabling at Woodland Senior Resource Fair	Older adults in Woodland	75	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/24/2017	Woodland	Presentation on fair housing	Providers of housing in Yolo	133	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@lsnc.net

	County	
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Will Tift

AAA Contact Phone: 916 486-1876

AAA Contact Email: wtift@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer

Provider Contact Name: W. H. (Herb) Whitaker

Provider Contact Phone: 530 217-4026

Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 133

Total Cases Closed in Quarter: 160

Total Units of Service for Quarter (Unit=1 Hour): 737

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	36
65-74:	61
75-84:	23
85+:	13
Client Declined to Provide Information:	0
Total:	133

#### CLIENT GENDER

Male:	50
Female:	83
Client Declined to Provide Information:	0
Total:	133

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	67
Homebound:	12
Lives Alone:	73
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	2
Rural:	77
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	87
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	11
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	119
African American:	3
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	1
Total:	133

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Will Tift

AAA Contact Phone: 916 486-1876

AAA Contact Email: wtift@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer

Provider Contact Name: W. H. (Herb) Whitaker

Provider Contact Phone: 530 217-4026

Provider Contact Email: hwhitaker@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

15

14

0

0

A2. Contracts/Warranties:

9

13

0

0

A3. Other Consumer/Finance:

5

5

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

5

6

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

2

2

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

44

47

0

5

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

14

15

0

0

E3. Other Housing:

6

6

0

0

#### INCOME MAINTENANCE

F1. Social Security:

2

3

0

0

F2. Supplemental Security Income (SSI):

5

3

0

2

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Will Tift

AAA Contact Phone: 916 486-1876

AAA Contact Email: wtift@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer

Provider Contact Name: W. H. (Herb) Whitaker

Provider Contact Phone: 530 217-4026

Provider Contact Email: hwhitaker@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	7	0	0
G3. Other Individual Rights:	1	1	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	23	27	0	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 141

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
153	0	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 677

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/4/17	Truckee	CIA/Presentation at Nevada County Truckee Senior Center	Seniors and Service Providers	12	10
4/6/17	Grass Valley	CIA/Presentation at Nevada County Grass Valley Senior Center	Nevada County Older Adults	25	5
4/11/17	Grass Valley	CIA/Presentation at FREED	Service Providers	8	1
4/18/17	Rocklin	Attend Placer County Older Adult Advisory Commission Mtg	Placer Older Adults	20	2
4/2017	Nevada City	Preparation for 5/1/17 presentation at Nevada County Truckee Senior Center		10	2
4/2017	Auburn	Planning and preparation for Placer County Community Presentations	Seniors, Families and Service Providers	100	1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Will Tift

AAA Contact Phone: 916 486-1876

AAA Contact Email: wtift@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer

Provider Contact Name: W. H. (Herb) Whitaker

Provider Contact Phone: 530 217-4026

Provider Contact Email: hwhitaker@lsnc.net

5/1/17	Nevada City	Preparation for outreach at Truckee Senior Center	Nevada County Older Adults	10	1
5/4/17	Rocklin	Placer Multi-Disciplinary Team/Project Meeting	Vulnerable Placer County Older Adults and Families	100	2
5/9/17	Auburn	Placer Board of Supervisors Mtg in Support of Elder Abuse Prevention	Vulnerable Placer Co. Older Adults, Providers & Families	200	2
5/9/17	Nevada City	Brochures and brief description of LSNC services to Nevada County Public Health	Nevada County seniors, their family and support system	20	1
5/19/17	Nevada City	Preparation for Outreach at Chapa De health Clinic	nevada County seniors, their family and support system	80	0.3
5/20/17	Grass Valley	Outreach at Chapa De Community Health	Nevada County seniors, their family and support system	80	8
5/23/17	Roseville	Outreach Placer County Veterans Stand Down	Veterans and Vet Support Service	20	9
6/7/17	roseville, Placer County	outreach Placer Aging Safely PROTECT	Seniors, families, providers	250	10
6/21/17	Auburn, Placer	Telephone calls to Seniors First, APS, CFPB, Update Placer County services:	Community resources for seniors	10	0.8
6/21/17	Auburn, Placer	Update nevada County service provider	Senor service provider	1	0.1
5/1/17	Truckee	outreach at Truckee Senior Center	Nevada County Older Adults	12	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 17

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 60

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *lee pullen*

AAA Contact Phone: *415 473-2689*

AAA Contact Email: *lpullen@marincounty.org*

Provider Name: *Legal Aid of the North Bary*

County(ies): *Marin County*

Provider Contact Name: *David Levin*

Provider Contact Phone: *415 492-0230 ext 303*

Provider Contact Email: *Dlevin@legallaidmaring.or*

Total Unduplicated Client Count for Quarter: 107

Total Cases Closed in Quarter: 111

Total Units of Service for Quarter (Unit=1 Hour): 457

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<span style="border: 1px solid black; padding: 2px;">31</span>
65-74:	<span style="border: 1px solid black; padding: 2px;">41</span>
75-84:	<span style="border: 1px solid black; padding: 2px;">31</span>
85+:	<span style="border: 1px solid black; padding: 2px;">4</span>
Client Declined to Provide Information:	<span style="border: 1px solid black; padding: 2px;">0</span>
Total:	<span style="border: 1px solid black; padding: 2px;">107</span>

#### CLIENT GENDER

Male:	<span style="border: 1px solid black; padding: 2px;">39</span>
Female:	<span style="border: 1px solid black; padding: 2px;">68</span>
Client Declined to Provide Information:	<span style="border: 1px solid black; padding: 2px;">0</span>
Total:	<span style="border: 1px solid black; padding: 2px;">107</span>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<span style="border: 1px solid black; padding: 2px;">31</span>
Homebound:	<span style="border: 1px solid black; padding: 2px;">23</span>
Lives Alone:	<span style="border: 1px solid black; padding: 2px;">29</span>
Institutionalized:	<span style="border: 1px solid black; padding: 2px;">38</span>
Suspected Victim of Elder Abuse/Exploitation:	<span style="border: 1px solid black; padding: 2px;">0</span>
Limited English:	<span style="border: 1px solid black; padding: 2px;">8</span>
Rural:	<span style="border: 1px solid black; padding: 2px;">2</span>
Greatest Economic Need (Minority):	<span style="border: 1px solid black; padding: 2px;">7</span>
Greatest Economic Need (Non-Minority):	<span style="border: 1px solid black; padding: 2px;">47</span>
Greatest Economic Need (Minority Status Unknown):	<span style="border: 1px solid black; padding: 2px;">0</span>

#### CLIENT ETHNICITY

Hispanic/Latino:	<span style="border: 1px solid black; padding: 2px;">10</span>
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#### CLIENT RACE

Two or More Races:	<span style="border: 1px solid black; padding: 2px;">0</span>
Caucasian:	<span style="border: 1px solid black; padding: 2px;">82</span>
African American:	<span style="border: 1px solid black; padding: 2px;">10</span>
Native American/Native Alaskan:	<span style="border: 1px solid black; padding: 2px;">0</span>
Asian/Pacific Islander	
Asian Indian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Cambodian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Chinese:	<span style="border: 1px solid black; padding: 2px;">0</span>
Filipino:	<span style="border: 1px solid black; padding: 2px;">0</span>
Japanese:	<span style="border: 1px solid black; padding: 2px;">0</span>
Korean:	<span style="border: 1px solid black; padding: 2px;">0</span>
Laotian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Vietnamese:	<span style="border: 1px solid black; padding: 2px;">0</span>
Guamanian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Hawaiian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Samoan:	<span style="border: 1px solid black; padding: 2px;">0</span>
Other Asian/Pacific Islander:	<span style="border: 1px solid black; padding: 2px;">3</span>
Race Unknown/Some Other Race:	<span style="border: 1px solid black; padding: 2px;">10</span>
Client Declined to Provide Information:	<span style="border: 1px solid black; padding: 2px;">2</span>
Total:	<span style="border: 1px solid black; padding: 2px;">107</span>



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: lee pullen

AAA Contact Phone: 415 473-2689

AAA Contact Email: lpullen@marincounty.org

Provider Name: Legal Aid of the North Bary

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: 415 492-0230 ext 303

Provider Contact Email: Dlevin@legalaiddmaring.or

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

4

1

0

A2. Contracts/Warranties:

4

3

0

0

A3. Other Consumer/Finance:

0

0

0

0

#### EMPLOYMENT

B1. Discrimination:

0

1

0

0

B2. Other Employment:

9

8

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

4

3

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

28

20

5

4

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

5

4

1

0

#### INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: lee pullen

AAA Contact Phone: 415 473-2689

AAA Contact Email: lpullen@marincounty.org

Provider Name: Legal Aid of the North Bary

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: 415 492-0230 ext 303

Provider Contact Email: Dlevin@legallaidmaring.or

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	20	4	3	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	29	46	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	3	0	0

TOTAL CASES OPENED IN QUARTER: 107

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
97	10	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 457

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/2/2017	Rotary Manor	Presentation on Adv Healthcare Dir	Senior Residents	25	12
6/6/2017	Rotary Manor	2nd Session (AHD) & POAA Finances	Senior Residents	28	9
6/13	Whitestop Senior	Financial Abuse/Fraud	Seniors	8	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Laura Chiera

Provider Contact Phone: 415 757-4507

Provider Contact Email: lchiera@lawsf.org

Total Unduplicated Client Count for Quarter: 268

Total Cases Closed in Quarter: 377

Total Units of Service for Quarter (Unit=1 Hour): 2707

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 57  
65-74: 126  
75-84: 55  
85+: 30  
Client Declined to Provide Information: 0  
Total: 268

#### CLIENT GENDER

Male: 110  
Female: 158  
Client Declined to Provide Information: 0  
Total: 268

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 145  
Homebound: 17  
Lives Alone: 149  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 22  
Limited English: 56  
Rural: 0  
Greatest Economic Need (Minority): 70  
Greatest Economic Need (Non-Minority): 25  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 33

#### CLIENT RACE

Two or More Races: 7  
Caucasian: 106  
African American: 41  
Native American/Native Alaskan: 3  
Asian/Pacific Islander  
Asian Indian: 3  
Cambodian: 0  
Chinese: 38  
Filipino: 5  
Japanese: 3  
Korean: 2  
Laotian: 0  
Vietnamese: 4  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 9  
Race Unknown/Some Other Race: 47  
Client Declined to Provide Information: 0  
Total: 268

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Laura Chiera

Provider Contact Phone: 415 757-4507

Provider Contact Email: lchiera@lawsf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	21	13	6	6
A2. Contracts/Warranties:	0	1	0	1
A3. Other Consumer/Finance:	9	10	0	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	0	0	2
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	1	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	163	129	9	118
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	3	1	0
E3. Other Housing:	4	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	12	13	3	0
F2. Supplemental Security Income (SSI):	18	12	7	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Laura Chiera

Provider Contact Phone: 415 757-4507

Provider Contact Email: lchiera@lawsf.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	15	13	0	6
G3. Other Individual Rights:	1	3	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	9	0	2
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	0	0	2
H4. Other Miscellaneous:	3	2	0	0

TOTAL CASES OPENED IN QUARTER: 268

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
211	28	138

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2707

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Ester Leong

Provider Contact Phone: 415 567-6255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 54

Total Cases Closed in Quarter: 48

Total Units of Service for Quarter (Unit=1 Hour): 516

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	10
65-74:	25
75-84:	12
85+:	7
Client Declined to Provide Information:	0
Total:	54

#### CLIENT GENDER

Male:	21
Female:	31
Client Declined to Provide Information:	2
Total:	54

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	34
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	36
Rural:	0
Greatest Economic Need (Minority):	47
Greatest Economic Need (Non-Minority):	6
Greatest Economic Need (Minority Status Unknown):	1

#### CLIENT ETHNICITY

Hispanic/Latino:	1
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	6
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	22
Filipino:	11
Japanese:	6
Korean:	2
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
Total:	54

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Ester Leong

Provider Contact Phone: 415 567-6255

Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	2	0	1
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	4	1	0	0
C3. Other Family:	2	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	10	7	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	1	0	0	1
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	2	2	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Ester Leong

Provider Contact Phone: 415 567-6255

Provider Contact Email: eleong@apilegaloutreach.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	6	2	0	4
G2. Elder Abuse/Neglect/Exploitation:	7	6	0	2
G3. Other Individual Rights:	1	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	4	0	6
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	4	1	0	3
H4. Other Miscellaneous:	1	0	0	1

TOTAL CASES OPENED IN QUARTER: 55

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
29	0	19

TOTAL ESTIMATED CASE WORK HOURS SPENT: 498

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2017	APILO Office	Newsletter Senior Rights Bulletin	General Public Service Providers	10000	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/14/2017	IOA	Cell Phone Scams	General Public	32	10
4/18/2017	APILO	Naturalization Issues for Seniors	General Public	115	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415 896-1701

Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 35

Total Cases Closed in Quarter: 29

Total Units of Service for Quarter (Unit=1 Hour): 644

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 11

65-74: 11

75-84: 7

85+: 2

Client Declined to Provide Information: 4

Total: 35

#### CLIENT GENDER

Male: 19

Female: 16

Client Declined to Provide Information: 0

Total: 35

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 8

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 27

Rural: 0

Greatest Economic Need (Minority): 26

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 0

#### CLIENT RACE

Two or More Races: 1

Caucasian: 1

African American: 1

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 27

Filipino: 4

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 1

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 35

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415 896-1701

Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	2	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	18	15	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415 896-1701

Provider Contact Email: irmaa@advancingjustice-

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	13	10	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 35

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
29	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 629

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/1/17	San Francisco Chinatown Library	Clinic flyers distribution		20	3
4/19/17	San Francisco	Asian Pacific Islander Community Partners meeting	API Community	18	3
5/6/17	San Francisco Chinatown	Rally for Inclusion	CPA	300	3
5/17/17	San Francisco	Asian Pacific Islander Community partners meeting, introducing housing rights program and build up network with other senior service organization the partners	DAAS	20	3
6/21/17	San Francisco	Asian Pacific Islander Community partners meeting, introducing housing rights program and build up network with other senior service organization the partners	DAAS	20	3

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415 896-1701

Provider Contact Email: irmaa@advancingjustice-

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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq., & Maria Vict

Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrcl.org

Total Unduplicated Client Count for Quarter: 2

Total Cases Closed in Quarter: 31

Total Units of Service for Quarter (Unit=1 Hour): 704

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 6

65-74: 13

75-84: 12

85+: 2

Client Declined to Provide Information: 0

Total: 33

#### CLIENT GENDER

Male: 11

Female: 22

Client Declined to Provide Information: 0

Total: 33

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 9

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 0

Greatest Economic Need (Minority): 0

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 31

#### CLIENT RACE

Two or More Races: 0

Caucasian: 2

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 2

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq., & Maria Vict

Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrcl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	3	2	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	3	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	2	0	2	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	5	3	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq., & Maria Vict

Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrcl.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	6	6	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	3	4	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	0	2	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 33

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
19	10	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 679

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
Weekly in H	LRCL	La Raza Centro Legal Senior Clinic	elderly and disabled	70	0
Allied Agen	Curry Senior Center	Operated legal clinic for low income seniors at Curry Senior Center first Thursday of every month on MOU with Curry Senior Center	elderly disabled	30	0
Monthly Lat	30th Street Senior Center	met with community care providers in various areas such as medical care, in-home supportive care, hospice, counseling, public services, social services, fraud and abuse prevention, and intercultural communication and management of services once a month	Local area service providers	100	3

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

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AAA Contact Phone: 415 355-6790

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County(ies): City & County of San Francisco, CA

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Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrcl.org

3/2017	Presented to SRO tenants meeting and participated in tenants organizing	Presented to SRO Tenants in Mission on landlord rights, responsibilities, habitability, retaliation, building organizing, and networking next steps for	SRO Tenants	30	15
Monthly	La Raza Centro Legal	Wrote and spoke on various issues including contract claims, legal basis for contract claims, possible resolution, and taxes, estate planning, disability law, and public benefits at office to various community organizations and individuals	Community organizations, government officials, and elected representatives of San Francisco	20	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 25

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925 609-7900

Provider Contact Email: Verna.haas@ccsls.org

Total Unduplicated Client Count for Quarter: 277

Total Cases Closed in Quarter: 279

Total Units of Service for Quarter (Unit=1 Hour): 1545

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	31
65-74:	129
75-84:	91
85+:	26
Client Declined to Provide Information:	0
Total:	277

#### CLIENT GENDER

Male:	85
Female:	192
Client Declined to Provide Information:	0
Total:	277

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	101
Homebound:	0
Lives Alone:	25
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	14
Limited English:	8
Rural:	0
Greatest Economic Need (Minority):	36
Greatest Economic Need (Non-Minority):	34
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	19
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	173
African American:	48
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	3
Filipino:	2
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	18
Race Unknown/Some Other Race:	22
Client Declined to Provide Information:	0
Total:	277

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925 609-7900

Provider Contact Email: Verna.haas@ccsls.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

12

9

4

0

A2. Contracts/Warranties:

13

8

4

0

A3. Other Consumer/Finance:

12

10

4

1

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

1

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

8

6

1

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

1

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

58

34

19

1

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

2

2

1

0

E3. Other Housing:

10

10

0

1

#### INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

2

2

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925 609-7900

Provider Contact Email: Verna.haas@ccsls.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	14	6	5	2
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	41	18	23	0
H2. Advance Health Care Directives (AHCD):	82	7	77	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	19	19	1	1

TOTAL CASES OPENED IN QUARTER: 277

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
134	139	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1545

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650 573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc.

Total Unduplicated Client Count for Quarter: 152

Total Cases Closed in Quarter: 179

Total Units of Service for Quarter (Unit=1 Hour): 1607

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	43
65-74:	63
75-84:	35
85+:	11
Client Declined to Provide Information:	0
Total:	152

#### CLIENT GENDER

Male:	58
Female:	94
Client Declined to Provide Information:	0
Total:	152

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	77
Homebound:	3
Lives Alone:	75
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	33
Rural:	8
Greatest Economic Need (Minority):	49
Greatest Economic Need (Non-Minority):	30
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	38
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	94
African American:	8
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	5
Filipino:	20
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	11
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	2
Total:	152

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650 573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	17	10	4	0
A2. Contracts/Warranties:	4	5	1	0
A3. Other Consumer/Finance:	3	5	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	41	26	8	3
D2. Medicare:	4	2	1	1
D3. Other Health/Community Based Care:	3	3	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	56	42	5	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	1	1	1
E3. Other Housing:	2	2	1	0
INCOME MAINTENANCE				
F1. Social Security:	15	7	4	0
F2. Supplemental Security Income (SSI):	16	10	5	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650 573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	2	1	1
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	4	1	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	15	13	0	0

TOTAL CASES OPENED IN QUARTER: 192

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
136	34	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1607

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/5/17	Redwood City	Crime Victim Resource Fair	Victims of Crime	100	3
5/17/17	East Palo Alto	Senior Expo	Seniors	100	5
5/17/17	Pacifica	Senior Health Information Fair	Seniors	30	3.5
5/18/17	Daly City	Active Adults Seniors Fitness and Resource Fair	Seniors	500	5.5
6/16/17	Redwood City	Seniors on the Square	Seniors	100	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650 573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc.

4/12/17				8	4
4/18/17	Belmont	New Beginnings Coalition	County staff and providers	30	4
5/8/17	San Mateo	Adult Abuse Prevention Committee	Seniors and providers	10	1
5/8/17	San Mateo	Commission on Aging	Stakeholders	30	2
5/19/17	South San Francisco	CMC Advisory Committee	Stakeholders	18	3
6/8/17	South San Francisco	HPSM Consumer Advisory Committee	Stakeholders	15	2
6/10/17	San Carlos	Second Harvest Food Bank Promotora Training	Peer Educators	12	1
6/12/17	San Mateo	Adult Abuse Prevention Committee	Stakeholders	10	1
6/13/17	San Mateo	Commission on Aging	Stakeholders	30	2
6/22/17	San Carlos	Guardianship/Advance Health Care Directive Presentation	Seniors and providers	6	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 22

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510 577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lashicap.org

Total Unduplicated Client Count for Quarter: 85

Total Cases Closed in Quarter: 96

Total Units of Service for Quarter (Unit=1 Hour): 2030

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	21
65-74:	31
75-84:	20
85+:	9
Client Declined to Provide Information:	4
Total:	85

#### CLIENT GENDER

Male:	20
Female:	65
Client Declined to Provide Information:	0
Total:	85

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	30
Homebound:	2
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	20
Limited English:	11
Rural:	0
Greatest Economic Need (Minority):	35
Greatest Economic Need (Non-Minority):	11
Greatest Economic Need (Minority Status Unknown):	1

#### CLIENT ETHNICITY

Hispanic/Latino:	13
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#### CLIENT RACE

Two or More Races:	3
Caucasian:	24
African American:	22
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	2
Filipino:	7
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	4
Total:	85



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510 577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lashicap.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	0	0	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	16	2	4	7
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	2	3	0
D2. Medicare:	7	1	5	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	4	1	0
F2. Supplemental Security Income (SSI):	6	9	0	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510 577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lashicap.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	9	0	2	3
G2. Elder Abuse/Neglect/Exploitation:	21	13	15	8
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	5	2	0

TOTAL CASES OPENED IN QUARTER: 85

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
41	33	22

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1584

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/13/17	Albany Senior Center - CE Site	Senior Fair	Seniors and Caregivers	195	8.6
4/20/17	North Berkeley Senior Center CE Site	Senior Fair	Seniors	200	9
4/21/17	San Leandro Senior Community Center	Senior Fair	Seniors and Caregivers	125	11.1
5/3/17	Laney College	Health Fair	Seniors and Caregivers	195	5.6
5/3/17	Frank Ogawa Plaza CE Site	Senior Fair	Seniors and Caregivers	750	16.2
5/4/17	Kenneth Aitken Senior Center CE Site	Senior Fair	Seniors	145	13.1
5/12/17	Fremont Senior Center CE Site	Senior Fair	Seniors	500	15

# California Legal Services (Title III B)

## Provider Level Quarterly Report

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 9**

**AAA Name: Alameda County Area Agency on Aging**

AAA Contact Name: **Belinda Llaguno, Program Financia**

AAA Contact Phone: **510 577-3533**

AAA Contact Email: **bllaguno@acgov.org**

**Provider Name: Legal Assistance for Seniors**

**County(ies): Alameda County**

Provider Contact Name: **Lenora Merlander/James Treggia**

Provider Contact Phone: **510 832-3040**

Provider Contact Email: **lmerlander@lashicap.org**

5/18/17	Mission San Jose Dominican Sisters	Senior Fair	Seniors	25	7.6
5/26/17	USOAC CE Site	Senior Fair	Seniors and Caregivers	150	10.9
5/31/17	Helios Corner Apts. Satellite Housing CE Site	Senior Fair	Seniors	40	7.9
5/31/17	Mastick Senior Center CE Site	Senior Fair	Seniors	150	11.9
6/2/17	Vineyard Village Senior Housing CE Site	Senior Fair	Seniors and Caregivers	150	23
6/6/17	Alameda County Public Health Department	Health Fair	Seniors and service providers	150	16.7
6/14/17	Ridgeview Commons CE Site	Senior Fair	Seniors	150	9.9
6/25/17	Vietnamese American Community Center CE Site	Health Fair	Seniors and Caregivers	123	12.8
6/29/17	St. Mary's Garden CE Site	Senior Fair	Seniors	73	13.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 16

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 193

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/6/17	Afghan Elderly Association CE Site	General LAS	Seniors and Providers	30	6.6
4/7/17	Oakland Downtown Senior Center CE Site	General LAS	Seniors and Caregivers	35	5.3
4/7/17	Downtown Oakland Senior Center CE Site	General LAS	Seniors and Caregivers	25	5.3
4/10/17	Westlake Christian Terrace CE Site	Medicare Alert	Seniors	13	6
4/10/17	Westlake Christian Terrace CE Site	Medicare Alert	Seniors and Providers	29	7

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510 577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lashicap.org

4/10/17	Westlake Christian Terrace CE Site	Medicare Alert	Seniors	23	5
4/11/17	Lawrence Livermore National Laboratory CE Site	General LAS	Seniors	150	4.75
4/11/17	Lawrence Livermore National Laboratory CE Site	General LAS	Seniors	150	2.3
4/12/17	Palo Alto Medical Foundation - Fremont Clinic	Seniors Guide to Public Benefits	Seniors	11	4.9
4/12/17	The Arbor at Hesperian	General LAS	Seniors	6	4.6
4/13/17	UC Berkeley Retirement Center CE Site	General LAS	Seniors	60	7.3
4/14/17	St. Mary's Garden CE Site	General LAS	Seniors	15	9.6
4/18/17	Mastick Senior Center CE Site	Citizenship for Seniors	Seniors	5	7
4/18/17	Park Blvd. Manor CE Site	General LAS	Seniors	15	9.3
4/18/17	Sojourner Truth Manor CE Site	General LAS	Seniors	19	5
4/20/17	Harrison Street Senior Housing CE Site	Create a Secure Futrue	Seniors	24	7
4/25/17	Dohonyuen CE Site	General LAS	Seniors	17	4.6
4/26/17	Asian Health Services CE Site	General LAS	Seniors service provider	40	4.75
4/26/17	Allen Temple Arms Senior Apartments CE Site	Create a Secure Future	Seniors	7	8.6
4/28/17	Alta Mira	Medicare Alert	Seniors	10	6
4/29/17	A Safe Place CE Site	Keeping Elders Safe	Caregiver of Seniors	15	3
5/8/17	Berkeley Health and Human Services	Medicare Alert	Seniors	15	4.6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510 577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lashicap.org

5/9/17	Eastmont Mall CE Site	General LAS	Seniors service provider	22	4.45
5/10/17	Southlake Tower CE Site	Create a Secure Future	Seniors	16	6.2
5/15/17	Hacienda Mobile Home Park	Keeping Elders Safe	Seniors and Caregivers	23	7
5/16/17	St. Mary's Center	General LAS	Seniors and Caregivers	14	4.6
5/17/17	Palo Alto Medical Foundation Dublin Clinic	General LAS	Seniors	5	6.6
5/17/17	Eden Lodge CE Site	General LAS	Seniors	30	5.45
5/18/17	Fremont Senior Center CE Site	General LAS	Seniors	10	5.3
5/19/17	San Leandro Senior Community Center	Create a Secure Future	Seniors	64	2.45
5/19/17	Estabrook Senior Apartments	General LAS	Seniors	26	4.6
5/19/17	Area Agency on Aging CE Site	General LAS	Seniors service provider	60	6.5
5/31/17	Pleasanton Gardens Sr. Housing CE Site	General LAS	Seniors	52	11.2
5/31/17	Life Long Medical Berkeley	General LAS	Seniors service provider	25	6.45
6/6/17	Lake Park CE Site	Creat a Secure Future	Seniors	15	4.6
6/16/17	Fremont Senior Center CE Site	Medicare Alert	Seniors	32	6.3
6/19/17	Lakeside Senior Apartments (Satellite Affordable Housing Associates) CE Site	Create a Secure Future	Seniors	28	6.3
6/21/17	San Leandro Senior Community Center	Citizenship for Seniors	Seniors	2	7.95
6/22/17	Fremont Senior Center CE Site	Create a Secure Future	Seniors	5	5.3
6/25/17	St. Mary's Garden CE Site	Keeping Elders Safe	Seniors	27	23.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 40

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 9**

**AAA Name: Alameda County Area Agency on Aging**

AAA Contact Name: **Belinda Llaguno, Program Financia**

AAA Contact Phone: **510 577-3533**

AAA Contact Email: **bllaguno@acgov.org**

**Provider Name: Legal Assistance for Seniors**

**County(ies): Alameda County**

Provider Contact Name: **Lenora Merlander/James Treggia**

Provider Contact Phone: **510 832-3040**

Provider Contact Email: **lmerlander@lashicap.org**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 253

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 557-4701

AAA Contact Email: [adelpinal@mysourcewise.co](mailto:adelpinal@mysourcewise.co)

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: [gbacil@sala.org](mailto:gbacil@sala.org)

Total Unduplicated Client Count for Quarter: 294

Total Cases Closed in Quarter: 335

Total Units of Service for Quarter (Unit=1 Hour): 2582

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	31
65-74:	125
75-84:	93
85+:	45
Client Declined to Provide Information:	0
Total:	294

#### CLIENT GENDER

Male:	97
Female:	197
Client Declined to Provide Information:	0
Total:	294

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	113
Homebound:	13
Lives Alone:	78
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	21
Limited English:	41
Rural:	2
Greatest Economic Need (Minority):	54
Greatest Economic Need (Non-Minority):	32
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	62
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#### CLIENT RACE

Two or More Races:	10
Caucasian:	190
African American:	8
Native American/Native Alaskan:	13
Asian/Pacific Islander	
Asian Indian:	15
Cambodian:	0
Chinese:	19
Filipino:	8
Japanese:	8
Korean:	3
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	1
Total:	294

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 557-4701

AAA Contact Email: adelpinal@mysourcewise.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

5

0

0

A2. Contracts/Warranties:

7

7

0

0

A3. Other Consumer/Finance:

19

23

1

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

2

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

5

5

1

0

C2. Conservatorship:

3

3

0

0

C3. Other Family:

2

2

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

9

10

1

0

D2. Medicare:

13

8

6

0

D3. Other Health/Community Based Care:

2

1

1

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

21

23

0

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

4

3

0

0

E3. Other Housing:

15

17

5

0

#### INCOME MAINTENANCE

F1. Social Security:

12

12

4

0

F2. Supplemental Security Income (SSI):

25

18

2

0

F3. Pensions/Retiree Benefits:

1

0

0

0

F4. Other Income Maintenance:

5

5

1

0



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 557-4701

AAA Contact Email: adelpinal@mysourcewise.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	22	21	11	6
G3. Other Individual Rights:	3	5	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	67	66	3	0
H2. Advance Health Care Directives (AHCD):	16	9	7	0
H3. Financial Powers of Attorney:	16	12	7	0
H4. Other Miscellaneous:	17	20	0	0

TOTAL CASES OPENED IN QUARTER: 294

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
279	50	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2519

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/26/17	Long Term Care (LTC) Ombudsman Program at Catholic Charities in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors in Long Term Care and Assisted Living Facilities LTC program staff and volunteers	Staff and volunteers of the LTC Ombudsman Program	0	4
5/6/17	Campbell Community Center	Annual Caregivers Conference	Caregiver participants at the conference	100	13.2
5/16/17	Bay Area Legal Aid in San Jose	Participate in Santa Clara County Housing Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Elder Abuse Task Force	16	2.2
5/26/17	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants about SALA	Service providers and advocates that on Elder Abuse Task Force	6	2

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 557-4701

AAA Contact Email: adelpinal@mysourcewise.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

5/26/17	Gilroy Senior Center	participate in Resource Fair and Reach Out to Participants about SALA's Recently Reinstated Services at the Center/Site	Prospective clients and their family members that might benefit from SALA's services	100	4
5/31/17	Fellowship Plaza Senior Housing in Saratoga	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	7	2.2
6/5/17	SALA Central Office	Prepare for Presentation at Avenidas Senior Center in Palo Alto for Next Quarter	Senior participants at the center	0	2.5
6/6/17	Mountain View Senior Center	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	6	1.5
6/8/17	Palo Alto Human Relations Commission	Presentation on Elder Abuse and Resources for Prevention	Human Relations Commission and City Staff	8	4
6/8/17	Los Gatos Adult Recreation Center	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	75	7.5
6/8/17	Morgan Hill Centennial Recreation Center	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	40	0.8
6/15/17	Santa Clara County Social Services Agency Office in San Jose	participate in public Benefits Task Force Executive Meeting and Reach Out to Participants About SALA	Service providers and advocates at Executive Meeting	20	1.7
6/15/17	Santa Clara County Social Service Agency Office in San Jose	Participate in World Elder Abuse Awareness Day Event	Service providers and advocates for Elder Abuse Prevention	100	2.7
6/16/17	Campbell Adult	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	50	3.3
6/20/16	Sobrato Non-Profit Center in San Jose	Presentation on SALA's Services and Medicare and Medi-Cal	Staff and volunteers of the HICAP Program	35	8.5
6/21/17	Santa Clara Senior Center	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	50	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 63

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 557-4701

AAA Contact Email: adelpinal@mysourcewise.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/12/17	Blind Center in San Jose	Presentation on good Legal Health (including Elder Abuse prevention & Planning for Future)	Senior participants at the center	60	2
4/25/17	The Health Trust in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors Including Reasonable Accommodations Due to Disabilities	participants in Agents for Change program	9	3.5
5/4/17	Seven Trees Community Center in San Jose	Presentation on Good Legal Health (including elder Abuse Prevention)	Senior participants at the center	40	3.5
5/10/17	Camden Community Center in San Jose	Presentation on Good Legal Health (including elder Abuse Prevention)	Senior participants at the center	45	3.8
5/19/17	Gilroy Senior Center	Presentation on Good Legal Health (Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	48	7
Various dat	SALA Central Office	Prepare for presentation at Westly Manor in Campbell for Next Quarter	Seniors residents at site	0	0.5
6/22/17	Milpitas Senior Center	Presentation on Good Legal Health (Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	3	7.9
Various dat	SALA Central Office	Prepare for presentation at Portuguese Organization for Social Services and Opportunities (POSSO) in San Jose for Next Quarter	Senior participants at the center	0	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 31

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Ana Hernandez

Provider Contact Phone: 209 644-2636

Provider Contact Email: Aher@elconcilio.org

Total Unduplicated Client Count for Quarter: 294

Total Cases Closed in Quarter: 298

Total Units of Service for Quarter (Unit=1 Hour): 474

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	98
65-74:	74
75-84:	45
85+:	16
Client Declined to Provide Information:	61
Total:	294

#### CLIENT GENDER

Male:	158
Female:	136
Client Declined to Provide Information:	
Total:	294

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	2
Lives Alone:	36
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	157
Rural:	0
Greatest Economic Need (Minority):	121
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	256
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#### CLIENT RACE

Two or More Races:	10
Caucasian:	58
African American:	4
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	100
Client Declined to Provide Information:	117
Total:	294

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Ana Hernandez

Provider Contact Phone: 209 644-2636

Provider Contact Email: Aher@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	19	0
A2. Contracts/Warranties:	0	0	3	0
A3. Other Consumer/Finance:	0	0	23	0
EMPLOYMENT				
B1. Discrimination:	0	0	2	0
B2. Other Employment:	0	0	5	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	2	0
C3. Other Family:	0	0	7	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	6	0
D2. Medicare:	0	0	7	0
D3. Other Health/Community Based Care:	0	0	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	4	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	5	0
E3. Other Housing:	0	0	19	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	15	0
F2. Supplemental Security Income (SSI):	0	0	23	0
F3. Pensions/Retiree Benefits:	0	0	3	0
F4. Other Income Maintenance:	0	0	20	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Ana Hernandez

Provider Contact Phone: 209 644-2636

Provider Contact Email: Aher@elconcilio.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	18	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	3	0
G3. Other Individual Rights:	0	0	1	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	12	0
H2. Advance Health Care Directives (AHCD):	0	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	98	0

TOTAL CASES OPENED IN QUARTER: 0

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	298	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 466

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/24/17	San Joaquin County Fairgrounds	Senior Awareness Day	Seniors	1000	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: doreen Schmodt

AAA Contact Phone: 209 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Area 12 Agency on Aging

County(ies):

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209 532-6272

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 56

Total Cases Closed in Quarter: 18

Total Units of Service for Quarter (Unit=1 Hour): 87

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	9
65-74:	24
75-84:	14
85+:	9
Client Declined to Provide Information:	0
Total:	56

#### CLIENT GENDER

Male:	16
Female:	40
Client Declined to Provide Information:	0
Total:	56

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	7
Homebound:	1
Lives Alone:	21
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	0
Rural:	56
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	12
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	2
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	54
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
Total:	56

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: doreen Schmodt

AAA Contact Phone: 209 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Area 12 Agency on Aging

County(ies):

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209 532-6272

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	0	0	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	6	1	0	0
EMPLOYMENT				
B1. Discrimination:	1	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	3	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	7	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	2	1	1	0
F4. Other Income Maintenance:	1	1	0	0



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: doreen Schmodt

AAA Contact Phone: 209 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Area 12 Agency on Aging

County(ies):

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209 532-6272

Provider Contact Email:

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	5	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	23	2	6	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	8	2	1	0

TOTAL CASES OPENED IN QUARTER: 79

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
10	8	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 87

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
6/7/2017	ML Fair Grounds	Friends & Neighbors Expo	All	3000	8
6/17/2017	Mariposa	Elder Empowerment Event	Seniors	200	9
6/14/2017	Blk Oak Resort	Elder Empowerment Conf	Seniors	200	25
6/23/2017	Mark Twain Med	Health Care Coalition Mtg	All	10	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 47

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patti Talbott*

AAA Contact Phone: *(831)688-0400\*819*

AAA Contact Email: *patty@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz County & San Benito Cou*

Provider Contact Name: *Creighton Anthony Mendivil*

Provider Contact Phone: *(831)426-8824*

Provider Contact Email: *creightonmendivil@senio*

Total Unduplicated Client Count for Quarter: 151

Total Cases Closed in Quarter: 134

Total Units of Service for Quarter (Unit=1 Hour): 1486

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	32
65-74:	62
75-84:	26
85+:	12
Client Declined to Provide Information:	19
<b>Total:</b>	<b>151</b>

#### CLIENT GENDER

Male:	55
Female:	96
Client Declined to Provide Information:	0
<b>Total:</b>	<b>151</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	65
Homebound:	1
Lives Alone:	0
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	5
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	53

#### CLIENT ETHNICITY

Hispanic/Latino:	37
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	107
African American:	4
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	37
Client Declined to Provide Information:	0
<b>Total:</b>	<b>151</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patti Talbott*

AAA Contact Phone: *(831)688-0400\*819*

AAA Contact Email: *patty@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz County & San Benito Cou*

Provider Contact Name: *Creighton Anthony Mendivil*

Provider Contact Phone: *(831)426-8824*

Provider Contact Email: *creightonmendivil@senio*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	3	0	0
A2. Contracts/Warranties:	7	6	4	2
A3. Other Consumer/Finance:	12	6	1	1
EMPLOYMENT				
B1. Discrimination:	1	0	0	1
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	3	3	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	7	0	0
D2. Medicare:	1	0	1	0
D3. Other Health/Community Based Care:	3	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	48	31	11	6
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	0	0	0
E3. Other Housing:	15	12	1	0
INCOME MAINTENANCE				
F1. Social Security:	9	5	0	1
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	2	0	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patti Talbott*

AAA Contact Phone: *(831)688-0400\*819*

AAA Contact Email: *patty@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz County & San Benito Cou*

Provider Contact Name: *Creighton Anthony Mendivil*

Provider Contact Phone: *(831)426-8824*

Provider Contact Email: *creightonmendivil@senio*

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="9"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="3"/>
G3. Other Individual Rights:	<input type="text" value="6"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="94"/>	<input type="text" value="26"/>	<input type="text" value="14"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559 600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno, Madera

Provider Contact Name: Manuel Romero

Provider Contact Phone: 559 570-1258

Provider Contact Email: mromero@centralcallegal

Total Unduplicated Client Count for Quarter: 125

Total Cases Closed in Quarter: 125

Total Units of Service for Quarter (Unit=1 Hour): 399

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	49
65-74:	56
75-84:	13
85+:	7
Client Declined to Provide Information:	0
Total:	125

#### CLIENT GENDER

Male:	43
Female:	82
Client Declined to Provide Information:	0
Total:	125

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	81
Homebound:	6
Lives Alone:	69
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	11
Rural:	1
Greatest Economic Need (Minority):	73
Greatest Economic Need (Non-Minority):	44
Greatest Economic Need (Minority Status Unknown):	10

#### CLIENT ETHNICITY

Hispanic/Latino:	40
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#### CLIENT RACE

Two or More Races:	3
Caucasian:	46
African American:	23
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	49
Client Declined to Provide Information:	0
Total:	125

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559 600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno, Madera

Provider Contact Name: Manuel Romero

Provider Contact Phone: 559 570-1258

Provider Contact Email: mromero@centralcallegal

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	9	7	0	2
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	2	0	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	1	6	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	8	2	6	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	81	76	3	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	1
F2. Supplemental Security Income (SSI):	6	3	1	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559 600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno, Madera

Provider Contact Name: Manuel Romero

Provider Contact Phone: 559 570-1258

Provider Contact Email: mromero@centralcallegal

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="100"/>	<input type="text" value="17"/>	<input type="text" value="8"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="5/19/2017"/>	<input type="text" value="San Joaquin College of Law"/>	<input type="text" value="Podcast on Elder Abuse"/>	<input type="text" value="Public"/>	<input type="text" value="500"/>	<input type="text" value="2"/>
<input type="text" value="4/19/2017"/>	<input type="text" value="Fresno Vet Center"/>	<input type="text" value="Wills Clinic"/>	<input type="text" value="Veterans"/>	<input type="text" value="8"/>	<input type="text" value="2.5"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Albert Cendejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Frank Huerta

Provider Contact Phone: 559 802-1143

Provider Contact Email: fhuerta@centralcallegal.o

Total Unduplicated Client Count for Quarter: 14

Total Cases Closed in Quarter: 27

Total Units of Service for Quarter (Unit=1 Hour): 90

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 8  
65-74: 8  
75-84: 5  
85+: 0  
Client Declined to Provide Information: 0  
Total: 21

#### CLIENT GENDER

Male: 8  
Female: 13  
Client Declined to Provide Information: 0  
Total: 21

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 4  
Homebound: 1  
Lives Alone: 8  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 2  
Limited English: 3  
Rural: 5  
Greatest Economic Need (Minority): 2  
Greatest Economic Need (Non-Minority): 3  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 7

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 13  
African American: 1  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 0  
Client Declined to Provide Information: 0  
Total: 14



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: **Albert Cendejas**

AAA Contact Phone:

AAA Contact Email:

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Tulare County**

Provider Contact Name: **Frank Huerta**

Provider Contact Phone: **559 802-1143**

Provider Contact Email: **fhuerta@centralcallegal.o**

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	2	0	0
A2. Contracts/Warranties:	1	2	0	0
A3. Other Consumer/Finance:	0	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	11	9	1	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	3	0
F2. Supplemental Security Income (SSI):	0	0	0	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Albert Cendejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Frank Huerta

Provider Contact Phone: 559 802-1143

Provider Contact Email: fhuerta@centralcallegal.o

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="18"/>	<input type="text" value="5"/>	<input type="text" value="4"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Bobbie Wartson

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services Inc.

County(ies): Kings County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: (559) 570-1224

Provider Contact Email: Pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 8

Total Cases Closed in Quarter: 10

Total Units of Service for Quarter (Unit=1 Hour): 0

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 3

65-74: 4

75-84: 2

85+: 0

Client Declined to Provide Information: 1

Total: 10

#### CLIENT GENDER

Male: 3

Female: 6

Client Declined to Provide Information: 1

Total: 10

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 7

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 2

Rural: 0

Greatest Economic Need (Minority): 0

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 2

#### CLIENT RACE

Two or More Races: 0

Caucasian: 7

African American: 1

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 8

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Bobbie Wartson

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services Inc.

County(ies): Kings County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: (559) 570-1224

Provider Contact Email: Pmullen@centralcallegal.

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

6

6

0

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

2

0

0

0

#### INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Bobbie Wartson

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services Inc.

County(ies): Kings County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: (559) 570-1224

Provider Contact Email: Pmullen@centralcallegal.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="8"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
   Asian Indian:   
   Cambodian:   
   Chinese:   
   Filipino:   
   Japanese:   
   Korean:   
   Laotian:   
   Vietnamese:   
   Guamanian:   
   Hawaiian:   
   Samoan:   
   Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	0	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	0	1	0
E3. Other Housing:	3	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="6/23/17"/>	<input type="text" value="Bishop"/>	<input type="text" value="Inyo County HHS Senior Resource Fair"/>	<input type="text" value="Seniors"/>	<input type="text" value="75"/>	<input type="text" value="14.5"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="6/2/17"/>	<input type="text" value="Bridgeport"/>	<input type="text" value="Seniors and the Law (CALBAR) Handout"/>	<input type="text" value="Seniors"/>	<input type="text" value="10"/>	<input type="text" value="0"/>
<input type="text" value="6/12/17"/>	<input type="text" value="Bridgeport"/>	<input type="text" value="Power of Attorneys &amp; Advance Health Care Directives"/>	<input type="text" value="Seniors"/>	<input type="text" value="10"/>	<input type="text" value="14"/>

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:



**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 16**

**AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)**

AAA Contact Name: **Marilyn Mann**

AAA Contact Phone: **760 872-1727**

AAA Contact Email: **mann@inyocounty.us**

**Provider Name: California Indian Legal Services**

**County(ies): Inyo & Mono**

Provider Contact Name: **Dorothy Alther, Executive Direct**

Provider Contact Phone: **760 746-8941 x122**

Provider Contact Email: **dalther@calindian.org**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 14

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805 925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name: Stephanie Barclay

Provider Contact Phone: 805 -548-0792

Provider Contact Email: stephanie@slolaf.org

Total Unduplicated Client Count for Quarter: 85

Total Cases Closed in Quarter: 82

Total Units of Service for Quarter (Unit=1 Hour): 369

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 17

65-74: 44

75-84: 16

85+: 8

Client Declined to Provide Information: 0

Total: 85

#### CLIENT GENDER

Male: 27

Female: 58

Client Declined to Provide Information: 0

Total: 85

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 49

Homebound: 0

Lives Alone: 42

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 1

Limited English: 0

Rural: 30

Greatest Economic Need (Minority): 1

Greatest Economic Need (Non-Minority): 28

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 1

#### CLIENT RACE

Two or More Races: 0

Caucasian: 66

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 15

Client Declined to Provide Information: 4

Total: 85

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805 925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name: Stephanie Barclay

Provider Contact Phone: 805 -548-0792

Provider Contact Email: stephanie@slolaf.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

1

0

0

A2. Contracts/Warranties:

3

2

0

0

A3. Other Consumer/Finance:

4

2

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

5

4

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

2

3

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

2

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

18

10

3

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

1

0

0

0

E3. Other Housing:

11

9

2

0

#### INCOME MAINTENANCE

F1. Social Security:

3

4

0

0

F2. Supplemental Security Income (SSI):

1

1

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805 925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name: Stephanie Barclay

Provider Contact Phone: 805 -548-0792

Provider Contact Email: stephanie@slolaf.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	1	3
G3. Other Individual Rights:	5	2	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	7	1	0
H2. Advance Health Care Directives (AHCD):	8	2	9	0
H3. Financial Powers of Attorney:	7	1	9	0
H4. Other Miscellaneous:	3	1	1	0

TOTAL CASES OPENED IN QUARTER: 85

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
52	27	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 369

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/22/17	Hospice SLO	Planning for Incapacity	Providers	10	1
5/1/17	SLO Court/Law	SLO Law Day	community & Service Providers	30	5
5/9/17	SLO County AAPC	Preventing & Protecting Against Elder Abuse	Service Providers	11	1
5/25/17	SLO Veterans Hall	Mobile Assistance and Services Addressing Homelessness and Veterans Stand Down	Homeless & Veterans	200	4
5/31/17	Sierra Vista Hospital	Alzheimer's Association Annual Caregiver Resources Fair	Community & Service Providers	100	1
6/2/17	Templeton Senior Center	Preventing & Protecting Against Elder Abuse	Seniors	14	1
6/9/17	Linnea's Tea Group	Planning for Incapacity (DPA & AHCDs)	Seniors	15	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 17**

**AAA Name: AAA Central Coast Commission for Senior Citizens**

AAA Contact Name: **Joyce Ellen Lippman**

AAA Contact Phone: **805 925-9554**

AAA Contact Email: **seniors@kcbx.net**

**Provider Name: Senior Legal Services Project**

**County(ies): San Luis Obispo**

Provider Contact Name: **Stephanie Barclay**

Provider Contact Phone: **805 -548-0792**

Provider Contact Email: **stephanie@slolaf.org**

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**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: Marleen.Canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

Total Unduplicated Client Count for Quarter: 287

Total Cases Closed in Quarter: 287

Total Units of Service for Quarter (Unit=1 Hour): 302

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	57
65-74:	98
75-84:	77
85+:	55
Client Declined to Provide Information:	0
Total:	287

#### CLIENT GENDER

Male:	121
Female:	166
Client Declined to Provide Information:	0
Total:	287

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	31
Homebound:	5
Lives Alone:	103
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	78
Rural:	58
Greatest Economic Need (Minority):	77
Greatest Economic Need (Non-Minority):	101
Greatest Economic Need (Minority Status Unknown):	2

#### CLIENT ETHNICITY

Hispanic/Latino:	84
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#### CLIENT RACE

Two or More Races:	14
Caucasian:	228
African American:	7
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	2
Chinese:	4
Filipino:	6
Japanese:	4
Korean:	0
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	4
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	6
Total:	287

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: Marleen.Canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	4	1	1
A2. Contracts/Warranties:	3	3	0	0
A3. Other Consumer/Finance:	5	5	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	83	80	3	0
D2. Medicare:	5	5	0	0
D3. Other Health/Community Based Care:	4	4	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	28	27	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	19	19	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	14	10	3	1
F2. Supplemental Security Income (SSI):	12	10	1	1
F3. Pensions/Retiree Benefits:	8	8	0	0
F4. Other Income Maintenance:	1	1	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: Marleen.Canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	3	0	0
G3. Other Individual Rights:	1	1	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	16	16	0	0
H2. Advance Health Care Directives (AHCD):	45	45	0	0
H3. Financial Powers of Attorney:	33	33	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 287

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
275	9	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 287

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
6/21/17	Oxnard Library	Funding	Oxnard Commission Aging	10	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/25/17	Simi Valley Senior Center	LIFE	Seniors/Caregivers	25	3
5/11/17	Agoury	LIFE	Seniors/Caregivers	20	4.5
5/25/17	AAA office	LTC issues for HICAP	HICAP staff/volunteers	50	1.5



## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 18

AAA Name: *Ventura County Area Agency on Aging*

AAA Contact Name: *Marleen Canniff*

AAA Contact Phone:

AAA Contact Email: *Marleen.Canniff@ventura.org*

Provider Name: *Grey Law of Ventura County*

County(ies): *Ventura*

Provider Contact Name: *Mike Williams*

Provider Contact Phone:

Provider Contact Email: *msw98488@aol.com*

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6/27/17	Thousand Oaks/Seniors	LIFE	Seniors/Caregivers	20	3.5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213 507-1328

AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

Total Unduplicated Client Count for Quarter: 139

Total Cases Closed in Quarter: 84

Total Units of Service for Quarter (Unit=1 Hour): 1163

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	28
65-74:	55
75-84:	40
85+:	18
Client Declined to Provide Information:	0
Total:	141

#### CLIENT GENDER

Male:	39
Female:	97
Client Declined to Provide Information:	5
Total:	141

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	71
Homebound:	3
Lives Alone:	68
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	31
Rural:	0
Greatest Economic Need (Minority):	40
Greatest Economic Need (Non-Minority):	34
Greatest Economic Need (Minority Status Unknown):	10

#### CLIENT ETHNICITY

Hispanic/Latino:	42
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	78
African American:	26
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	28
Client Declined to Provide Information:	1
Total:	139

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213 507-1328

AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

10

7

2

0

A2. Contracts/Warranties:

4

3

0

0

A3. Other Consumer/Finance:

2

4

1

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

9

0

2

1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

20

3

4

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

5

4

0

0

D2. Medicare:

2

1

0

0

D3. Other Health/Community Based Care:

2

1

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

13

12

0

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

9

5

0

0

E3. Other Housing:

1

0

0

0

#### INCOME MAINTENANCE

F1. Social Security:

5

3

0

0

F2. Supplemental Security Income (SSI):

2

2

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

2

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213 507-1328

AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	1	0	0
G3. Other Individual Rights:	1	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	24	13	0	0
H2. Advance Health Care Directives (AHCD):	7	3	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	8	0	0

TOTAL CASES OPENED IN QUARTER: 130

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
72	11	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1163

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/12/17	LA	Financial Elder Abuse	Seniors	50	0
5/10/17	LA	Elder Law	Seniors	32	0
6/27/17	LA	IHSS	Seniors	100	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron, Staff Analyst II

AAA Contact Phone: 909 891-3797

AAA Contact Email: Casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore, Interim Executi

Provider Contact Phone: 951 368-2541 or 951 368-25 Provider Contact Email: dmoore@icls.org or nmbi

Total Unduplicated Client Count for Quarter: 187

Total Cases Closed in Quarter: 215

Total Units of Service for Quarter (Unit=1 Hour): 975

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	43
65-74:	75
75-84:	56
85+:	13
Client Declined to Provide Information:	0
Total:	187

#### CLIENT GENDER

Male:	54
Female:	133
Client Declined to Provide Information:	0
Total:	187

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	90
Homebound:	1
Lives Alone:	89
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	3
Rural:	10
Greatest Economic Need (Minority):	29
Greatest Economic Need (Non-Minority):	16
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	44
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#### CLIENT RACE

Two or More Races:	16
Caucasian:	130
African American:	18
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	0
Filipino:	7
Japanese:	5
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	187

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron, Staff Analyst II

AAA Contact Phone: 909 891-3797

AAA Contact Email: Casey.mcpheeron@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore, Interim Executi

Provider Contact Phone: 951 368-2541 or 951 368-25

Provider Contact Email: dmoore@icls.org or nmbi

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	32	19	9	2
A2. Contracts/Warranties:	10	6	2	1
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	9	8	4	3
C2. Conservatorship:	3	4	0	0
C3. Other Family:	10	7	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	4	1	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	51	30	9	7
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	13	8	5	1
E3. Other Housing:	3	2	1	0
INCOME MAINTENANCE				
F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	7	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	5	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron, Staff Analyst II

AAA Contact Phone: 909 891-3797

AAA Contact Email: Casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore, Interim Executi

Provider Contact Phone: 951 368-2541 or 951 368-25

Provider Contact Email: dmoore@icls.org or nmmbi

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	1	0	1
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	6	7	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	37	30	11	1
H2. Advance Health Care Directives (AHCD):	10	1	7	0
H3. Financial Powers of Attorney:	18	0	9	0
H4. Other Miscellaneous:	2	1	0	0

TOTAL CASES OPENED IN QUARTER: 226

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
140	59	16

TOTAL ESTIMATED CASE WORK HOURS SPENT: 935

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/21/2017	Jack Bulik Park 16581 Filbert St., Fontana, CA	Fontana CAP Resource Fair	Seniors	100	6
5/19/2017	Victorville Senior Citizen Center Victorville, CA	Senior Health Fair	Seniors	40	4.3
5/25/2017	San Bernardino County Fairgrounds Victorville, CA	Senior Fair	Seniors	100	4.4
6/6/2017	TELACU - Sierra Serrano Senior Apartments 773 West Foothill Blvd., Rialto, CA	Consumer Debt & Seniors (English)	Seniors	4	7

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron, Staff Analyst II

AAA Contact Phone: 909 891-3797

AAA Contact Email: Casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernadino

Provider Contact Name: Darrell K. Moore, Interim Executi

Provider Contact Phone: 951 368-2541 or 951 368-25

Provider Contact Email: dmoore@icls.org or nmmbi

6/13/2017	TELACU - Sierra Serrano Senior Apartments 7773 West Foothill Blvd., Rialto, CA	Consumer Debt & Seniors (Spanish)	Seniors	7	4.7
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 26

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/11/2017	TELACU - Hacienda Apartments 708 West 4th St., San Bernardino, CA	Presentation re ICLS Services	Seniors	15	7.4
5/25/2017	Option House San Bernardino, CA	Domestic Violence, Elder Abuse, ICLS Services	DV Victims, DV Providers	15	4.5
6/25/2017	San Bernardino Senior Center 600 W. Fifth St., San Bernardino, CA	ICLS Services Provided; Wills vs Trust	Senior Companion Program	25	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies): *Riverside*

Provider Contact Name: *Darrell K. Moore, Interim Executi* Provider Contact Phone: *(951) 368-2541 or (951-368-* Provider Contact Email: *dmoore@icls.org or nmbi*

Total Unduplicated Client Count for Quarter: 70

Total Cases Closed in Quarter: 67

Total Units of Service for Quarter (Unit=1 Hour): 373

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 15  
65-74: 32  
75-84: 19  
85+: 4  
Client Declined to Provide Information: 0  
Total: 70

#### CLIENT GENDER

Male: 27  
Female: 43  
Client Declined to Provide Information: 0  
Total: 70

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 26  
Homebound: 0  
Lives Alone: 21  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 1  
Limited English: 9  
Rural: 22  
Greatest Economic Need (Minority): 11  
Greatest Economic Need (Non-Minority): 3  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 18

#### CLIENT RACE

Two or More Races: 1  
Caucasian: 46  
African American: 15  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 2  
Filipino: 1  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 5  
Client Declined to Provide Information: 0  
Total: 70

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies): *Riverside*

Provider Contact Name: *Darrell K. Moore, Interim Executi* Provider Contact Phone: *(951) 368-2541 or (951-368-* Provider Contact Email: *dmoore@icls.org or nmbi*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	3	1	0
A2. Contracts/Warranties:	6	2	0	1
A3. Other Consumer/Finance:	2	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	1	0	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	0	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	24	18	4	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	1	1	0
E3. Other Housing:	2	2	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	1	0
F2. Supplemental Security Income (SSI):	3	2	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	0	0	1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies): *Riverside*

Provider Contact Name: *Darrell K. Moore, Interim Executi* Provider Contact Phone: *(951) 368-2541 or (951-368-* Provider Contact Email: *dmoore@icls.org or nmbl*

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="10"/>	<input type="text" value="7"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="43"/>	<input type="text" value="19"/>	<input type="text" value="5"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="5/8/2017"/>	<input type="text" value="Kay Cisneros Senior Center&lt;br/&gt;29995 Evans Road&lt;br/&gt;Menifee, CA 92584"/>	<input type="text" value="Health Fair: distributed materials on various areas of law, answered questions"/>	<input type="text" value="Seniors"/>	<input type="text" value="300"/>	<input type="text" value="6.9"/>

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714 571-5243

Provider Contact Email: lluu@legal-aid.com

Total Unduplicated Client Count for Quarter: 602

Total Cases Closed in Quarter: 593

Total Units of Service for Quarter (Unit=1 Hour): 1908

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	187
65-74:	252
75-84:	113
85+:	50
Client Declined to Provide Information:	0
Total:	602

#### CLIENT GENDER

Male:	223
Female:	379
Client Declined to Provide Information:	0
Total:	602

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	408
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	112
Rural:	0
Greatest Economic Need (Minority):	200
Greatest Economic Need (Non-Minority):	72
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	0
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#### CLIENT RACE

Two or More Races:	20
Caucasian:	381
African American:	16
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	8
Filipino:	11
Japanese:	1
Korean:	4
Laotian:	0
Vietnamese:	21
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	131
Client Declined to Provide Information:	0
Total:	602

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714 571-5243

Provider Contact Email: lluu@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	81	60	20	1
A2. Contracts/Warranties:	20	19	1	0
A3. Other Consumer/Finance:	10	10	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	24	18	4	2
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	49	43	6	0
C2. Conservatorship:	4	3	0	1
C3. Other Family:	21	21	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	67	60	7	0
D2. Medicare:	28	20	6	0
D3. Other Health/Community Based Care:	29	15	11	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	72	63	4	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	9	1	1
E3. Other Housing:	38	37	1	0
INCOME MAINTENANCE				
F1. Social Security:	11	11	0	0
F2. Supplemental Security Income (SSI):	25	19	6	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714 571-5243

Provider Contact Email: lluu@legal-aid.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	2	1	0
G2. Elder Abuse/Neglect/Exploitation:	7	6	1	0
G3. Other Individual Rights:	43	42	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	29	26	3	0
H2. Advance Health Care Directives (AHCD):	9	8	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	15	11	4	0

TOTAL CASES OPENED IN QUARTER: 602

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
507	78	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1908

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/11/17	Garden Grove	Nhan Hoa Clinic	Vietnamese Seniors	12	1
4/13/17	Garden Grove	Alzheimer's Education Meeting	Seniors	2	1
4/26/17	Cypress	Cypress Senior Center Outreach Fair	Seniors	30	1
4/29/17	Irvine	Family Forwards Community/Resource Fair	Community	100	3
5/2/17	Santa Ana	Vietnamese Community of OC	Vietnamese Seniors	25	1
5/13/17	Anaheim	21st Annual Western BBQ Health & Legal Fair	Community	200	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714 571-5243

Provider Contact Email: lluu@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/18/17	Westminster	Mental Health Awareness Fair	Seniors	50	2
5/25/17	Placentia	Hacienda Mobile Home Park	Seniors	50	2
6/2/17	Santa Ana	Covered OC	Community	2	2
6/3/17	Santa Ana	UCI Family Health Center	Seniors	92	4
6/8/17	Westminster	Vietnamese Workshop	Vietnamese Seniors	12	1
6/9/17	Westminster	CalOptima Informational Services	Community	15	2
6/14/17	Orange	OC Community Workgroup Meeting	Community Partners	7	1.5
6/14/17	Orange	Network Luncheon with APS	Community	30	1.5
6/20/17	Santa Ana	OCC Town Hall	Community	48	4
6/24/17	Santa Ana	UCI Family Health Center	Community	200	4
6/8/17	Santa Ana	OCCORD Citizenship Fair	Community	200	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 11

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 32

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858 505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manuel Hurtado Castro*

Provider Contact Phone: *858 565-8772 x208*

Provider Contact Email: *mhurtado@seniorlaw-sd.*

Total Unduplicated Client Count for Quarter: 973

Total Cases Closed in Quarter: 973

Total Units of Service for Quarter (Unit=1 Hour): 1203

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	205
65-74:	437
75-84:	218
85+:	113
Client Declined to Provide Information:	0
<b>Total:</b>	<b>973</b>

#### CLIENT GENDER

Male:	649
Female:	324
Client Declined to Provide Information:	0
<b>Total:</b>	<b>973</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	664
Homebound:	6
Lives Alone:	552
Institutionalized:	9
Suspected Victim of Elder Abuse/Exploitation:	30
Limited English:	145
Rural:	8
Greatest Economic Need (Minority):	100
Greatest Economic Need (Non-Minority):	304
Greatest Economic Need (Minority Status Unknown):	36

#### CLIENT ETHNICITY

Hispanic/Latino:	131
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	725
African American:	63
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	2
Filipino:	29
Japanese:	3
Korean:	0
Laotian:	0
Vietnamese:	2
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	136
Client Declined to Provide Information:	0
<b>Total:</b>	<b>973</b>



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858 505-6533

AAA Contact Email: Marilyn.driscoll@sdcountry.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro

Provider Contact Phone: 858 565-8772 x208

Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	65	65	0	0
A2. Contracts/Warranties:	89	87	2	0
A3. Other Consumer/Finance:	22	22	0	0
EMPLOYMENT				
B1. Discrimination:	3	3	0	0
B2. Other Employment:	8	8	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	23	23	0	0
C2. Conservatorship:	11	11	0	0
C3. Other Family:	3	3	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	15	15	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	50	50	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	127	121	6	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	77	77	0	0
E3. Other Housing:	71	70	1	0
INCOME MAINTENANCE				
F1. Social Security:	28	28	0	0
F2. Supplemental Security Income (SSI):	14	14	0	0
F3. Pensions/Retiree Benefits:	11	11	0	0
F4. Other Income Maintenance:	11	11	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858 505-6533

AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro

Provider Contact Phone: 858 565-8772 x208

Provider Contact Email: mhurtado@seniorlaw-sd.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	62	61	1	0
G3. Other Individual Rights:	58	58	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	157	133	24	0
H2. Advance Health Care Directives (AHCD):	16	11	5	0
H3. Financial Powers of Attorney:	37	30	7	0
H4. Other Miscellaneous:	10	9	1	0

TOTAL CASES OPENED IN QUARTER: 973

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
926	47	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1200

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/20/2017	APS Presentation	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse/Scams	Senior 60+	7	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760 439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 184

Total Cases Closed in Quarter: 184

Total Units of Service for Quarter (Unit=1 Hour): 270

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	46
65-74:	71
75-84:	49
85+:	18
Client Declined to Provide Information:	0
Total:	184

#### CLIENT GENDER

Male:	77
Female:	107
Client Declined to Provide Information:	0
Total:	184

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	55
Homebound:	1
Lives Alone:	80
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	69
Rural:	175
Greatest Economic Need (Minority):	75
Greatest Economic Need (Non-Minority):	13
Greatest Economic Need (Minority Status Unknown):	1

#### CLIENT ETHNICITY

Hispanic/Latino:	143
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	34
African American:	7
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	143
Client Declined to Provide Information:	0
Total:	184

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760 439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	4	0	0
A2. Contracts/Warranties:	20	10	10	0
A3. Other Consumer/Finance:	11	7	4	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	4	1	0
C2. Conservatorship:	4	2	2	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	7	5	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	25	11	14	0
E3. Other Housing:	19	13	6	0
INCOME MAINTENANCE				
F1. Social Security:	4	3	1	0
F2. Supplemental Security Income (SSI):	4	4	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	2	3	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760 439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	4	1	0
G3. Other Individual Rights:	13	6	7	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	32	7	25	0
H2. Advance Health Care Directives (AHCD):	5	2	3	0
H3. Financial Powers of Attorney:	11	4	7	0
H4. Other Miscellaneous:	3	3	0	0

TOTAL CASES OPENED IN QUARTER: 184

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
97	87	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 268

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/12/2017	ELA/HICAP Services	Spanish Presentation provided information about wills, POA & AHCD documents	Seniors 60+	37	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213 202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

Total Unduplicated Client Count for Quarter: 224

Total Cases Closed in Quarter: 152

Total Units of Service for Quarter (Unit=1 Hour): 2536

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	31
65-74:	83
75-84:	59
85+:	51
Client Declined to Provide Information:	0
<b>Total:</b>	<b>224</b>

#### CLIENT GENDER

Male:	72
Female:	149
Client Declined to Provide Information:	3
<b>Total:</b>	<b>224</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	142
Homebound:	7
Lives Alone:	116
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	54
Rural:	0
Greatest Economic Need (Minority):	57
Greatest Economic Need (Non-Minority):	66
Greatest Economic Need (Minority Status Unknown):	15

#### CLIENT ETHNICITY

Hispanic/Latino:	47
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#### CLIENT RACE

Two or More Races:	3
Caucasian:	126
African American:	56
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	2
Filipino:	2
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	26
Client Declined to Provide Information:	3
<b>Total:</b>	<b>224</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213 202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

6

5

0

A2. Contracts/Warranties:

3

0

0

0

A3. Other Consumer/Finance:

6

4

6

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

8

2

0

3

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

14

1

7

1

C3. Other Family:

1

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

4

1

0

1

D2. Medicare:

0

1

0

0

D3. Other Health/Community Based Care:

7

3

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

26

25

1

1

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

19

10

1

1

E3. Other Housing:

3

3

0

0

#### INCOME MAINTENANCE

F1. Social Security:

6

5

2

0

F2. Supplemental Security Income (SSI):

8

2

4

1

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

3

2

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213 202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	19	2	0	0
G3. Other Individual Rights:	24	2	0	6

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	20	11	5	0
H2. Advance Health Care Directives (AHCD):	7	1	7	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	11	2	0

TOTAL CASES OPENED IN QUARTER: 194

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
96	42	14

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2536

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton

AAA Contact Phone: 707 995-4660

AAA Contact Email: [tnewton@dss.co.lake.ca.us](mailto:tnewton@dss.co.lake.ca.us)

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707 513-1023

Provider Contact Email: [amillan@lsnc.net](mailto:amillan@lsnc.net)

Total Unduplicated Client Count for Quarter: 79

Total Cases Closed in Quarter: 84

Total Units of Service for Quarter (Unit=1 Hour): 601

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	21
65-74:	44
75-84:	12
85+:	2
Client Declined to Provide Information:	0
<b>Total:</b>	<b>79</b>

#### CLIENT GENDER

Male:	30
Female:	49
Client Declined to Provide Information:	0
<b>Total:</b>	<b>79</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	53
Homebound:	4
Lives Alone:	44
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	22
Limited English:	6
Rural:	69
Greatest Economic Need (Minority):	11
Greatest Economic Need (Non-Minority):	43
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	8
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#### CLIENT RACE

Two or More Races:	3
Caucasian:	59
African American:	0
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	3
<b>Total:</b>	<b>79</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton

AAA Contact Phone: 707 995-4660

AAA Contact Email: [tnewton@dss.co.lake.ca.us](mailto:tnewton@dss.co.lake.ca.us)

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707 513-1023

Provider Contact Email: [amillan@lsnc.net](mailto:amillan@lsnc.net)

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	6	2	0
A2. Contracts/Warranties:	5	4	0	0
A3. Other Consumer/Finance:	4	4	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	5	1	1
D2. Medicare:	2	1	1	0
D3. Other Health/Community Based Care:	3	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	39	32	9	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	3	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	3	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton

AAA Contact Phone: 707 995-4660

AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707 513-1023

Provider Contact Email: amillan@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	2	1	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	2	1	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 79

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
66	17	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 587

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/19/17	Clearlake	Brochures to CCHAP	Low Income, Disabled and	27	0.2
5/8/17	Lakeport	Brochures to Lake Co Law Library	Court Users	30	0.2
5/17/17 6/	Ukiah	Community Health Improvement Plan-Poverty Action Team Meeting	Community Members and Social Service Providers	20	3.1
6/14/17	Lakeport	Brochures to Tribes and Lake CPS	Tribes, Tribal Members, Social Services Providers, Social Service consumers	60	0.2
5/18/17, 6/	Ukiah	Community Health Improvement Plan-Housing Action Team meeting	Housing providers	50	3
6/26/17	Ukiah	MDT meeting	Organizations servicing the elderly and/or disabled	12	0.9

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton

AAA Contact Phone: 707 995-4660

AAA Contact Email: [tnewton@dss.co.lake.ca.us](mailto:tnewton@dss.co.lake.ca.us)

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707 513-1023

Provider Contact Email: [amillan@lsnc.net](mailto:amillan@lsnc.net)

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
6/14/17	Lakeport	Criminal Records Clean-up	Tribes and Tribal Members	12	5.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon

AAA Contact Phone: 707 565-5956

AAA Contact Email: rcoxon@schsd.org

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707 542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 173

Total Cases Closed in Quarter: 182

Total Units of Service for Quarter (Unit=1 Hour): 1121

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	47
65-74:	87
75-84:	26
85+:	13
Client Declined to Provide Information:	0
Total:	173

#### CLIENT GENDER

Male:	50
Female:	123
Client Declined to Provide Information:	0
Total:	173

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	57
Homebound:	2
Lives Alone:	82
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	34
Limited English:	6
Rural:	31
Greatest Economic Need (Minority):	14
Greatest Economic Need (Non-Minority):	87
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	12
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	162
African American:	4
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	173

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon

AAA Contact Phone: 707 565-5956

AAA Contact Email: rcoxon@schsd.org

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707 542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	4	3	1
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	10	4	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	19	6	3	2
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	83	35	23	31
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon

AAA Contact Phone: 707 565-5956

AAA Contact Email: rcoxon@schsd.org

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707 542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	23	25	7	11
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	15	4	7	0
H2. Advance Health Care Directives (AHCD):	9	2	5	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	2	0	0

TOTAL CASES OPENED IN QUARTER: 174

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
86	51	45

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1086

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/4/2017	Sebastopol	184 Benefit and Legal Aid Presentation (Rialto Cinemas)	Elder/General Public	350	5
4/12/2017	Sebastopol	Informational Presentation (Burbank Heights/Orchard Senior Housing)	Elders	30	3
4/13/2017	Sonoma	Informational Presentation (Seven Flags Mobile Home Park)	Elders	35	5.5
5/17/2017	Petaluma	Informational Presentation (AAA Meeting)	Service Providers	25	3.5
6/19/2017	Rohnert Part	Informational Presentation (Charles Street)	Elders	10	4
6/2/2017	Santa Rosa	Informational Table (Mark West Civic Engagement)	General Public	80	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon

AAA Contact Phone: 707 565-5956

AAA Contact Email: rcoxon@schsd.org

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707 542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/2/2017	SRJC	Family Planning/Guardianship for Immigrant Families	Immigrant Families	150	8
5/5/2017	Vintage Chateau	Tenant's Rights for Seniors	Elder Tenants	18	2
5/10/2017	Linkages	Tenant's Rights for Seniors	Service Providers	7	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

Total Unduplicated Client Count for Quarter: 76

Total Cases Closed in Quarter: 21

Total Units of Service for Quarter (Unit=1 Hour): 253

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	12
65-74:	33
75-84:	23
85+:	8
Client Declined to Provide Information:	0
Total:	76

#### CLIENT GENDER

Male:	31
Female:	45
Client Declined to Provide Information:	0
Total:	76

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	34
Homebound:	1
Lives Alone:	38
Institutionalized:	20
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	3
Rural:	0
Greatest Economic Need (Minority):	7
Greatest Economic Need (Non-Minority):	36
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	4
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	71
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	76

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

1

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

2

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

5

2

0

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

3

1

0

0

#### INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

2

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	44	9	4	0
H2. Advance Health Care Directives (AHCD):	3	0	0	0
H3. Financial Powers of Attorney:	6	0	0	0
H4. Other Miscellaneous:	5	1	0	0

TOTAL CASES OPENED IN QUARTER: 76

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
17	4	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 241

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/5/16	Calistoga Apartments	Bay Area Legal Aid Services	Low Income Latino Seniors	16	4
5/5/16	Calistoga Mobile Park Rancho De Calistoga	Importance of estate planning	Low income seniors	35	3
05/12/16	Napa Creek Mano Low Income Senior Residence	Importance of estate planning	Low income Seniors	8	1
5/12/16	Rohlffs Manor Low Income Senior Housin	Importance of estate planning	low income seniors	14	1
5/17/16	QVMC Care Network	Bay Area Legal Aid Services	Service providers	22	1
5/17/16	The Reserve Low Income Senior Residence	Importance of estate planning	low income seniors	28	0
6/16/16	Napa Community college	Elder Abuse Awareness	Seniors	50	2

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 28**

**AAA Name: Napa and Solano County AAA**

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

**Provider Name: Bay Area Legal Aid**

**County(ies): Napa**

Provider Contact Name: **Kristi Lesnewich**

Provider Contact Phone: **707-259-0579**

Provider Contact Email: **klesnewich@baylegal.org**

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**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530 642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Michelle Ward

Provider Contact Phone: 530 621-6154

Provider Contact Email: michelle.ward@edcgov.u

Total Unduplicated Client Count for Quarter: 466

Total Cases Closed in Quarter: 1065

Total Units of Service for Quarter (Unit=1 Hour): 1658

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	57
65-74:	212
75-84:	119
85+:	66
Client Declined to Provide Information:	12
Total:	466

#### CLIENT GENDER

Male:	193
Female:	273
Client Declined to Provide Information:	0
Total:	466

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	34
Homebound:	5
Lives Alone:	132
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	13
Limited English:	2
Rural:	466
Greatest Economic Need (Minority):	3
Greatest Economic Need (Non-Minority):	139
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	15
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	445
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	1
Total:	466

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530 642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Michelle Ward

Provider Contact Phone: 530 621-6154

Provider Contact Email: michelle.ward@edcgov.u

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

11

6

5

0

A2. Contracts/Warranties:

4

0

2

0

A3. Other Consumer/Finance:

99

97

1

0

#### EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

1

1

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

4

3

0

0

C2. Conservatorship:

2

0

0

0

C3. Other Family:

16

10

2

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

16

11

2

0

D2. Medicare:

2

2

0

0

D3. Other Health/Community Based Care:

3

7

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

33

23

18

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

22

13

10

0

E3. Other Housing:

39

23

0

5

#### INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

1

0

0

1

F3. Pensions/Retiree Benefits:

1

1

0

0

F4. Other Income Maintenance:

3

1

2

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530 642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Michelle Ward

Provider Contact Phone: 530 621-6154

Provider Contact Email: michelle.ward@edcgov.u

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	29	12	8	2
G3. Other Individual Rights:	2	1	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	312	155	134	0
H2. Advance Health Care Directives (AHCD):	230	112	130	0
H3. Financial Powers of Attorney:	238	112	135	0
H4. Other Miscellaneous:	19	16	0	0

TOTAL CASES OPENED IN QUARTER: 1089

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
608	449	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1658

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/17/17	Placerville Senior Center	Senior Legal Services	Seniors	35	2
4/18/17	Placerville Senior Center	Senior Legal Services	Seniors	35	2
4/20/17	Placerville Senior Center	Senior Legal Services	Seniors	40	2
5/18/17	EDC STRS Meeting - Folsom	Legal Bucket List for Retirees	Seniors	60	2
6/26/17	Society for the Blind, Placerville	Senior Legal Services	Seniors	25	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 29**

**AAA Name: El Dorado County Area Agency on Aging**

AAA Contact Name: **Yasmin Hichborn**

AAA Contact Phone: **530 642-4833**

AAA Contact Email: **yasmin.hichborn@edcgov.us**

**Provider Name: Senior Legal Services**

**County(ies): El Dorado County**

Provider Contact Name: **Michelle Ward**

Provider Contact Phone: **530 621-6154**

Provider Contact Email: **michelle.ward@edcgov.u**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 10



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 131

Total Cases Closed in Quarter: 110

Total Units of Service for Quarter (Unit=1 Hour): 476

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	19
65-74:	51
75-84:	41
85+:	20
Client Declined to Provide Information:	0
<b>Total:</b>	<b>131</b>

#### CLIENT GENDER

Male:	42
Female:	89
Client Declined to Provide Information:	
<b>Total:</b>	<b>131</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	8
Homebound:	2
Lives Alone:	36
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	34
Limited English:	5
Rural:	0
Greatest Economic Need (Minority):	1
Greatest Economic Need (Non-Minority):	41
Greatest Economic Need (Minority Status Unknown):	4

#### CLIENT ETHNICITY

Hispanic/Latino:	25
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	124
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
<b>Total:</b>	<b>131</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

2

1

0

A2. Contracts/Warranties:

6

4

0

0

A3. Other Consumer/Finance:

6

6

3

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

1

0

0

0

C3. Other Family:

1

1

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

6

6

1

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

0

0

1

0

E3. Other Housing:

5

4

0

0

#### INCOME MAINTENANCE

F1. Social Security:

1

1

1

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

0

1

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	34	9	1	1
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	8	3	0
H2. Advance Health Care Directives (AHCD):	4	3	2	0
H3. Financial Powers of Attorney:	19	16	9	0
H4. Other Miscellaneous:	26	21	4	0

TOTAL CASES OPENED IN QUARTER: 131

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
82	27	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 455

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/26/17	Ceres Christian Terrace	Information on SLP Services	Seniors	10	2
4/17/17	Modesto Bristol Hospice	Information on SLP Services	Hospice Social Workers	20	3
5/19/17	Modesto Safe	Safe Seminar	Seniors	250	5
6/1/17	Modesto United Methodist Women	Information on Services, Elder Abuse Awareness Month	Women	40	2
4/22/17	Turlock Sunshine	Information on SLP Services/SCAMS	Seniors	30	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/8/17	AAA	COA Meeting/Jeff Denham	COA members	20	2.5
4/12/17	DA's Office	MDT Meeting	Grant partners	12	1.5
6/14/17	DA's Office	MDT Meeting	Grant partners	10	1.5
6/21/17	SLP Office	Long Term Care Facility Webinar	Elder Law Attorneys	0	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209 385-3000 ext 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Christopher Goodness

Provider Contact Phone: 209 386-1684 Merced 559 5 Provider Contact Email: cgoodness@centralcalleg

Total Unduplicated Client Count for Quarter: 67

Total Cases Closed in Quarter: 86

Total Units of Service for Quarter (Unit=1 Hour): 350

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	22
65-74:	24
75-84:	18
85+:	3
Client Declined to Provide Information:	0
Total:	67

#### CLIENT GENDER

Male:	30
Female:	37
Client Declined to Provide Information:	0
Total:	67

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	19
Homebound:	0
Lives Alone:	3
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	4
Rural:	2
Greatest Economic Need (Minority):	16
Greatest Economic Need (Non-Minority):	16
Greatest Economic Need (Minority Status Unknown):	2

#### CLIENT ETHNICITY

Hispanic/Latino:	20
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	44
African American:	8
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	1
Total:	67

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209 385-3000 ext 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Christopher Goodness

Provider Contact Phone: 209 386-1684 Merced 559 5 Provider Contact Email: cgoodness@centralcalleg

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	1	1	0
A2. Contracts/Warranties:	3	2	0	0
A3. Other Consumer/Finance:	2	1	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	0	2	1
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	3	0	4	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	27	15	10	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	2	0
E3. Other Housing:	2	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209 385-3000 ext 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Christopher Goodness

Provider Contact Phone: 209 386-1684 Merced 559 5 Provider Contact Email: cgoodness@centralcalleg

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	0	1
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	18	4	17	0
H2. Advance Health Care Directives (AHCD):	10	3	6	0
H3. Financial Powers of Attorney:	8	1	5	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 95

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
33	51	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 335

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/6/17	Winton Social Club	General Outreach	Winton Seniors	30	2
5/17/17	Merced County Fairgrounds	Older Americans Day	Merced County Seniors	60	3.5
5/19/17	CCLS Merced	VLSP Simple Estates Clinic	Merced County Seniors	5	3
6/28/17	Merced Senior Community Center	Panel on Elder Financial Abuse and Fraud Protection	Merced County Seniors	100	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/19/17	CCLS Merced	VLSP Simple Estates Clinic	Merced County Seniors	5	0.75

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209 385-3000 ext 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Christopher Goodness

Provider Contact Phone: 209 386-1684 Merced 559 5 Provider Contact Email: cgoodness@centralcalleg

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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

1



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillis

AAA Contact Phone: 831 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 511

Total Cases Closed in Quarter: 561

Total Units of Service for Quarter (Unit=1 Hour): 1896

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	122
65-74:	215
75-84:	112
85+:	62
Client Declined to Provide Information:	0
<b>Total:</b>	<b>511</b>

#### CLIENT GENDER

Male:	192
Female:	319
Client Declined to Provide Information:	0
<b>Total:</b>	<b>511</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	24
Homebound:	0
Lives Alone:	147
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	200
Rural:	212
Greatest Economic Need (Minority):	11
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	102
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	459
African American:	22
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	6
Japanese:	9
Korean:	3
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
<b>Total:</b>	<b>511</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillis

AAA Contact Phone: 831 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

17

6

2

0

A2. Contracts/Warranties:

19

14

4

1

A3. Other Consumer/Finance:

25

53

15

2

#### EMPLOYMENT

B1. Discrimination:

0

0

1

0

B2. Other Employment:

3

1

2

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

7

4

3

2

C2. Conservatorship:

15

4

5

5

C3. Other Family:

8

2

1

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

7

4

2

1

D2. Medicare:

2

1

1

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

96

47

27

12

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

40

17

10

5

E3. Other Housing:

11

6

1

2

#### INCOME MAINTENANCE

F1. Social Security:

12

6

1

3

F2. Supplemental Security Income (SSI):

10

4

4

2

F3. Pensions/Retiree Benefits:

2

0

1

0

F4. Other Income Maintenance:

5

1

0

5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillis

AAA Contact Phone: 831 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	2	0
G2. Elder Abuse/Neglect/Exploitation:	7	5	2	0
G3. Other Individual Rights:	1	12	1	6

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	123	43	27	14
H2. Advance Health Care Directives (AHCD):	25	3	19	1
H3. Financial Powers of Attorney:	31	9	16	4
H4. Other Miscellaneous:	43	15	89	3

TOTAL CASES OPENED IN QUARTER: 511

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
257	236	68

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1628

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/29/2017	San Carlos Church	Fundraiser	Community	290	250
5/19/2017	Bryson Hysperia	Community Meeting	Seniors	25	10
1/4/2017	St. Ansgar's Lutheran Church	Community Presentation	Church/community members	25	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 265

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/17/2017	CSUMB - Volunteer Fair	Legal Advocacy volunteerism for Legal Services for Seniors	CSUMB students	12	3

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 32**

**AAA Name: Monterey County Area Agency on Aging**

AAA Contact Name: **Kathleen Murray-Phillis**

AAA Contact Phone: **831 755-3425**

AAA Contact Email: **murrayphillipsk@co.montere**

**Provider Name: Legal Services for Seniors**

**County(ies): Monterey**

Provider Contact Name: **Kellie D. Morgantini**

Provider Contact Phone: **831 899-0492**

Provider Contact Email: **kellie@lssmc.net**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661 868-0938

AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661 334-4669

Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 135

Total Cases Closed in Quarter: 133

Total Units of Service for Quarter (Unit=1 Hour): 1125

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 45  
65-74: 60  
75-84: 23  
85+: 7  
Client Declined to Provide Information: 0  
Total: 135

#### CLIENT GENDER

Male: 65  
Female: 70  
Client Declined to Provide Information: 0  
Total: 135

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 60  
Homebound: 0  
Lives Alone: 80  
Institutionalized: 1  
Suspected Victim of Elder Abuse/Exploitation: 8  
Limited English: 22  
Rural: 46  
Greatest Economic Need (Minority): 51  
Greatest Economic Need (Non-Minority): 46  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 42

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 110  
African American: 17  
Native American/Native Alaskan: 1  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 5  
Race Unknown/Some Other Race: 2  
Client Declined to Provide Information: 0  
Total: 135

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661 868-0938

AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661 334-4669

Provider Contact Email: dmelton@gbia.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	18	17	1	0
A2. Contracts/Warranties:	4	5	0	0
A3. Other Consumer/Finance:	1	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	6	6	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	2	1	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	46	36	4	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	6	1	0
E3. Other Housing:	9	7	0	0
INCOME MAINTENANCE				
F1. Social Security:	7	5	2	0
F2. Supplemental Security Income (SSI):	6	1	5	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	5	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661 868-0938

AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661 334-4669

Provider Contact Email: dmelton@gbia.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	5	2	1
G3. Other Individual Rights:	5	3	2	2

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	2	2	1	0
H3. Financial Powers of Attorney:	5	1	4	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 135

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
103	23	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1091

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/6/2017	Lamont/Arvin, CA	Provided information regarding services provided by the Seniors Law Center and Grandparent Guardianship Project to other Service Providers of Kern County's senior population at the South Valley Neighborhood partnership Arvin/Lamont/Weedpatch Collaborative meeting	Other Service Providers of Kern County's Senior Population	75	3.5
4/18/2017	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	50	7.5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661 868-0938

AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661 334-4669

Provider Contact Email: dmelton@gbia.org

4/27/17	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Kern County Veterans Collaborative.	Other Service Providers of Kern County's Senior Population	75	2.5
5/16/2017	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	3	7.5
6/20/2017	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	4	7.5
6/22/2017	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Kern County Veterans Collaborative	Other Service Providers of Kern County's Senior Population	75	2.5
6/24/2017	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Alzheimer's Disease Association of Kern County Annual Caring for the Caregiver Seminar	Other Service Providers of Kern County's Senior Population	150	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 34

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0